Public**SEC**

User stories

Types of users: Simple / Employee / Company

**1) Simple User**

Story number 1) User account

As a user I want to be able to fill in my personal data only once, so I do not need to provide them at every request;

Story number 2) Activity Log

As a user I wish to be able to view my activity log, which includes details regarding previous personal access requests;

Story number 3) Report Issue

As a user I want to be able to send a report of a problem that recently occurred;

Story number 4) Review

As a user I want to be able to rate the employees sent to revise the on-premise devices;

Story number 5) Notifications

As a user I want to be notified regarding scheduled check-ups;

**2) Employee User**

Story number 1) User account

As an employee I want to be able to fill in my personal data only once, so I do not need to provide them at every request;

Story number 2) Activity Log

As an employee I wish to be able to view my activity log, which includes details regarding previous personal access requests;

Story number 3) Report Issue

As an employee I want to be able to send a report of a problem that recently occurred;

Story number 4) Scheduler

As an employee I want to be able to view my appointment schedules;

Story number 5) GPS-location

As an employee I want to be able to get directions towards my appointed customer’s location;

**3) Company User**

Story number 1) Employee Management System

As a company we want to be able to manage our employees;

Story number 2) Client Management System

As a company we want to be able to manage our clients;

Story number 3) Activity Log  
As a company we want to be able to view our employees activity logs;

Story number 4) Requests

As a company we want to be able to receive and manage our client’s requests;

Story number 5) Appointments

As a company we want to be able to schedule appointments between our clients and our employees;