Public**SEC**

User stories

Types of users: Simple / Employee / Company

**1) Simple User**

Story number 1) User account

As a user I want to be able to fill in my personal data only once, so I do not need to provide them at every request;

* Simple User database;
* Register / Data form;
* Email activation;

Story number 2) Activity Log

As a user I wish to be able to view my activity log, which includes details regarding previous personal access requests;

* Activity Log database;

Story number 3) Report Issue

As a user I want to be able to send a report of a problem that recently occurred;

* Report Form
* Report Database;

Story number 4) Review

As a user I want to be able to rate the employees sent to revise the on-premise devices;

* Review Form;

Story number 5) Notifications

As a user I want to be notified regarding scheduled check-ups;

* Android native;

**2) Employee User**

Story number 1) User account

As an employee I want to be able to fill in my personal data only once, so I do not need to provide them at every request;

* Employee Account;
* Register / Data form;
* Email activation;

Story number 2) Activity Log

As an employee I wish to be able to view my activity log, which includes details regarding previous personal access requests;

* Activity Log database;

Story number 3) Report Issue

As an employee I want to be able to send a report of a problem that recently occurred;

* Report Form
* Report Database;

Story number 4) Scheduler

As an employee I want to be able to view my appointment schedules;

* Time Table;

Story number 5) GPS-location

As an employee I want to be able to get directions towards my appointed customer’s location;

* Google Maps API based directional plugin;

**3) Company User**

Story number 1) Employee Management System

As a company we want to be able to manage our employees;

* Company Account;
* Register / Data form;
* Email activation;

Story number 2) Client Management System

As a company we want to be able to manage our clients;

* Client database;

Story number 3) Activity Log  
As a company we want to be able to view our employees activity logs;

* Activity Log Database;

Story number 4) Requests

As a company we want to be able to receive and manage our client’s requests;

* Request Database;

Story number 5) Appointments

As a company we want to be able to schedule appointments between our clients and our employees;

* Appointment Form;
* Calendar updating based on appointments;